



## Psychosocial Factors and Return to Work – Case Management Conundrums

The goal is a safe and sustainable return to work or stay at work for individuals who have sustained physical injury. In this second level, three-hour workshop participants will learn how to engage all the stakeholders in the return to work process, how to move from subjective to objective findings, why the whole person approach is effective and focus on function/work ability. Participants will learn how to identify psychosocial factors and practical strategies for management.

- Insurance Case Managers and Human Resource Professionals are responsible for returning employees to work who have sustained physical workplace injuries and accommodating employees with chronic health conditions
- Studies have shown psychosocial factors to be more influential than physical factors in determining return to work
- Psychosocial factors are often hidden and misunderstood
- Supervisor support increases probability of return to work by 2x to 5x

### Case Management Issues:

- Medical information states that the individual can return to work, however, the individual states they can't
- The individual reports high levels of pain which can seem disproportionate to the diagnosis and timelines
- The individual reports elevated levels of disability not only at work but at home and in the community

### Presented by Lorraine Mischuk O.T. Reg. (MB) C.W.C.E.

CEO / Managing Clinician, Maximize Human Capabilities – MHC Ergonomics and Occupational Therapy – full biography below.

To register for this workshop visit – <https://goo.gl/forms/3qfAHezx5PKoxmI2Z>

For more information, visit our website –

<http://maxot.ca/training/psychosocial-factors-and-return-to-work-workshop/>

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## About Lorraine Mischuk

Lorraine is a registered Occupational Therapist in the Province of Manitoba and a Certified Work Capacity Evaluator. Lorraine began her career as an Occupational Therapist in the public sector in 1989. In 1993, she became the first corporate Occupational Therapist with the Canadian National Railway in its main shops. While at CN, she was responsible for the accommodation of injured employees and the development of ergonomic strategies and injury prevention programs.

Since 1997, Lorraine has operated Maximize Human Capabilities - MHC Ergonomics and Occupational Therapy. Her experience spans over 25 years of working with individuals who have sustained complex injuries often co-occurring with mental health illnesses. Due to the complexity, it is common that these injuries and illnesses affect the individuals physically, psychosocially and cognitively.

Lorraine handles early intervention of work related injuries for several major employers and has developed and implemented many employer-based prevention programs. Her client base ranges in industries and includes heavy industry, manufacturing, forestry, mining, education, and computer-based companies.

In addition to her practice, Lorraine has been a sessional lecturer at the School of Medical Rehabilitation at the University of Manitoba. She has presented at numerous conferences and workshops regarding psychosocial factors and return to work. Currently, she is presenting a two-day workshop for Occupational Therapists across Canada sponsored by the Canadian Association of Occupational Therapists titled *"Psychosocial Risk Factors and Return to Work – Let's Get Started!"*



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